Lexia® Core5® Reading
System Requirements

Lexia Help Center

Contact Support

Web: www.lexiacore5.com

Operating Systems and Browsers

Mac
- macOS 10.15 or higher
- Chrome 94 or higher, Safari 13.1 or higher, Edge 96 or higher, Firefox 91 or higher

PC
- Windows 10 or higher
- Chrome 94 or higher, Edge 96 or higher, Firefox 91 or higher

Chromebook *(including Touchscreen)*
- Chrome OS

For all browsers and platforms
- Headsets *(recommended)*
- 1024x768 screen resolution *(recommended)*
- 4 GB RAM (recommended), 2 GB *(minimum)*
- WebGL and Javascript must be enabled
- Persistent Internet connection *(required)*
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 application.

iPad

- iOS 12* or higher
- iPad *(5th generation)* or newer, iPad mini 3 or newer, iPad Air *(all models)*, iPad Pro *(all models)*
- 1.9 GB for app *(3.8 GB storage space for download)*

* For the best experience, we recommend updating to the latest version of iOS. A minimum of iOS 14 is recommended. The Core5 app can run on iPads with iOS 12, but this is not recommended. Core5 does not run on iPads with iOS 11 and below.

myLexia.com
(the educator website)

Chrome 94 or higher, Edge 96 or higher, Firefox 91 or higher, Safari 13.1 or higher, Safari on iPadOS 13.1 or higher

myLexia App for iOS
- iPhone, iPad, and iPod Touch with iOS 14.0 or higher
- iPad with iPadOS 14.0 or higher
- Apple Watch with watchOS 6.0 or higher

List of Trusted Sites— Allow Access
- https://*.mylexia.com
- http://www.lexiacore5.com
- .salesforceliveagent.com
  (required only to use myLexia Support Chat)

Note: Android mobile operating systems, Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.

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